

**Yes, it's true, we are open!**

**But we have some new rules and guidelines that we need to follow in order to keep our guests and staff safe!**

*\*All rules and regulations are temporary and will be lifted when deemed appropriate\**

**Please read the crucial info below CAREFULLY!**

**1. All guests will be REQUIRED to wear a face covering/mask.**

*\*we reserve the right to refuse service to anyone who is not wearing one.*

**2. For your safety, we are asking our guests to refrain from talking during their shampoo service, since you will be in such close proximity with your stylist.**

**3. Upon your arrival, wait in your car and please give the salon a call (919-731-3000). We will give you the okay to come into the salon for your appointment when your provider is ready for you.**

**4. PLEASE come alone to your appointment. Since we are such a small salon, we are only allowed a certain number of guests inside. To be precise, only 50% of our max capacity will be allowed in the salon by order of the state of NC.**

**5. We will have a Sanitation *Station* as soon as you walk in the salon, we ask that you please use it to**

**ensure the safety and health of everyone!**

**6. As for any products that you would like to purchase, please ask a member of our team to grab them for you!**

**7. We are strictly enforcing social distancing in the salon, not only with our guests, but also with our staff. We will have the floor marked for your convenience (6ft apart)! Also, our stylist's chairs will be separated by 6ft.**

**8. We WILL be asking our guests a few questions regarding their current health and health history when booking their appointments.**

For example: Have you been ill or been around anyone ill? Do you or have you had a fever? Have you been around anyone exhibiting these symptoms in the last 14 days? Are you living with anyone who is currently sick or quarantined? Have you traveled outside the country within the past 14 days? Etc.

**This is just a precaution to ensure the safety of everyone around us.**

**9. Your temperature WILL be taken at the door. If you refuse, we will refuse your service. Along with that, the temperature of our staff will be taken daily to ensure everyone's safety.**

**10. All product testers will be suspended at this time.**

**11. If you are not feeling well or showing signs/symptoms of COVID-19**

(Fever, Cough, Shortness of breath or difficulty breathing, Chills, Repeated shaking with chills, Muscle pain, Headache, Sore throat or new loss of taste or smell)

**we ask you to cancel ASAP and reschedule your appointment for at least 14 days after your symptoms have passed.**

**12. Please arrive on time. If you are 10 minutes late to your appointment, we will automatically cancel your appointment. We are trying to run as proficiently as possible to accommodate everyone and we only have limited time with each guest.**

**13. For all Body Waxing/Sugaring services- there will be no trimming due to sanitary purposes. The length of the hair should be about the size of a rice grain. If our Esthetician is unable to perform the service, we will ask you to reschedule your appointment.**

**14. Due to increased root regrowth, it is possible that more hair color might be needed during your service with us. This will require an extra color bowl charge.**

**15. For guests receiving haircuts only, please arrive with clean, dry and smooth hair for haircuts.**

**~Please be aware of any updates we have in the upcoming months! Follow us on Facebook for the latest updates! ~**

\* Cleaning and sanitizing will be performed between EVERY guest in EVERY area of the salon. Panache staff will also be cleaning and

sanitized throughout the day. \*

**We know this a lot, but are dedicated to keeping you and our staff healthy and safe. Please be patient with us! We are taking every precaution to keep everyone safe. We're SO happy to be back!**